

Medical Provider Options

- **Anthem Blue Cross and Blue Shield**

Statewide Gold, Silver, Bronze Health Reimbursement Arrangement (HRA) (exclusively) and statewide Health Maintenance Organization (HMO)

Member Services: Mon.-Fri. 8AM – 8PM, (855) 641-4862

Nurse Line: 24 hours/7 days, (866) 787-6361

anthem.com/shbp

- **UnitedHealthcare (UHC)**

Statewide High Deductible Health Plan (HDHP) (exclusively), and statewide HMO

Member Services: Mon.-Fri. 8AM – 8PM, (888) 364-6352

welcometouhc.com/shbp

- **Kaiser Permanente (KP)**

Fully-insured HMO (including wellness and pharmacy benefit) for SHBP members who live or work in the 27-county* metro Atlanta service area.

Member Services: Mon.-Fri. 7AM – 7PM, (855) 512-5997

Nurse Line: 24 hours/7 days, (800) 611-1811

my.kp.org/shbp

- **State Health Benefit Plan**

Member Services: During Open Enrollment: Mon- Fri 8:30AM – 7:30PM, Sat 8AM – 5PM

Regular Hours: Mon-Fri 8:30AM – 5PM, Sat 8AM - 5PM (800) 610-1863

mySHBPga.adp.com

Other Options (based on qualifications)

- **Peachcare for Kids**

(877) 427-3224 | peachcare.org

- **TriCare Supplement**

(866) 637-9911 | info.selmanco.com/ga_shbp

- **Social Security Administration**

(800) 772-1213 | ssa.gov



Pharmacy Provider

CVS Caremark administers the pharmacy benefits for members and their Covered Dependent(s) enrolled in Anthem Blue Cross and Blue Shield and UnitedHealthcare. This does NOT mean members have to go to a CVS pharmacy location for their prescriptions. CVS Caremark has a broad pharmacy network where you can continue to use local retail and/ or chain pharmacies to obtain their prescription medications.

Member services:

24 hours/7 days, (844) 345-3241

info.caremark.com/shbp



Wellness Provider

Members of the HRA, HMO or HDHP have access to Sharecare tools for accessing the RealAge® Test, well-being incentives, well-being coaching including tobacco cessation coaching, biometric screenings, onsite activities, challenges and more. Visit BeWellSHBP.com. SHBP members and covered spouse can each earn 480 well-being incentive points January 1 – November 30. Points can be redeemed in the Sharecare Redemption Center by December 15 or they will rollover to the next plan year as well-being incentive credits.

Member services:

Mon-Fri 8AM – 8PM, 888-616-6411

BeWellSHBP.com



For plan documents, decision guides, and more information, visit shbp.georgia.gov or call 1-800-610-1863

Kaiser Permanente's 27-County Metro Atlanta Service Area: Barrow, Bartow, Butts, Carroll, Cherokee, Clayton, Cobb, Coweta, Dawson, DeKalb, Douglas, Fayette, Forsyth, Fulton, Gwinnett, Haralson, Heard, Henry, Lamar, Meriwether, Newton, Paulding, Pickens, Pike, Rockdale, Spalding and Walton counties

TO ENROLL

Log into mySHBPga.adp.com with your User ID and Password
See page 4 to reset or to register.



ENROLLMENT AND ADMINISTRATION PROVIDED BY:
800-523-7135

Medical Plan Designs

| | ANTHEM GOLD HRA | | ANTHEM SILVER HRA | | ANTHEM BRONZE HRA | | ANTHEM or UHC HMO | UHC HDHP | | Kaiser HMO |
|----------------------------------|---------------------------|-------------|---------------------------|-------------|---------------------------|-------------|-------------------|-----------------|-------------|-------------|
| | IN | OUT | IN | OUT | IN | OUT | In Only | IN | OUT | In Only |
| Deductible | | | | | | | | | | |
| You | \$1,500 | \$3,000 | \$2,000 | \$4,000 | \$2,500 | \$5,000 | \$1,300 | \$3,500 | \$7,000 | None |
| You + Children/Spouse | \$2,250 | \$4,500 | \$3,000 | \$6,000 | \$3,750 | \$7,500 | \$1,950 | \$7,000 | \$14,000 | None |
| You + Family | \$3,000 | \$6,000 | \$4,000 | \$8,000 | \$5,000 | \$10,000 | \$2,600 | \$7,000 | \$14,000 | None |
| Medical Out of Pocket Max | | | | | | | | | | |
| You | \$4,000 | \$8,000 | \$5,000 | \$10,000 | \$6,000 | \$12,000 | \$4,000 | \$6,450 | \$12,900 | \$6,350 |
| You + Children/Spouse | \$6,000 | \$12,000 | \$7,500 | \$15,000 | \$9,000 | \$18,000 | \$6,500 | \$12,900 | \$25,800 | \$12,700 |
| You + Family | \$8,000 | \$16,000 | \$10,000 | \$20,000 | \$12,000 | \$24,000 | \$9,000 | \$12,900 | \$25,800 | \$12,700 |
| Deductible/OOPM Type | Embedded | | Embedded | | Embedded | | Embedded | Embedded | | Embedded |
| Coinsurance (Plan Pays) | 85% | 60% | 80% | 60% | 75% | 60% | 80% | 70% | 50% | 100% |
| HRA Credit | | | | | | | | | | |
| You | \$400 | | \$200 | | \$100 | | NA | NA | | NA |
| You+Children/Spouse | \$600 | | \$300 | | \$150 | | NA | NA | | NA |
| You + Family | \$800 | | \$400 | | \$200 | | NA | NA | | NA |
| Medical | | | | | | | | | | |
| ER | coins after ded | | coins after ded | | coins after ded | | \$200 copay | coins after ded | | \$150 copay |
| Urgent Care | coins after ded | | coins after ded | | coins after ded | | \$35 copay | coins after ded | | \$35 copay |
| Primary Care Visit | coins after ded | | coins after ded | | coins after ded | | \$35 copay | coins after ded | | \$35 copay |
| Specialist Visit | coins after ded | | coins after ded | | coins after ded | | \$45 copay | coins after ded | | \$45 copay |
| Preventive Care | 100% | No Coverage | 100% | No Coverage | 100% | No Coverage | 100% | 100% | No Coverage | 100% |
| Retail RX | | | | | | | | | | |
| Tier 1 | 15%, Min \$20, Max \$50 | | 15%, Min \$20, Max \$50 | | 15%, Min \$20, Max \$50 | | \$20 Copay | coins after ded | | \$20 Copay |
| Tier 2 | 25%, Min \$50, Max \$80 | | 25%, Min \$50, Max \$80 | | 25%, Min \$50, Max \$80 | | \$50 copay | coins after ded | | \$50 copay |
| Tier 3 | 25%, Min \$80, Max \$125 | | 25%, Min \$80, Max \$125 | | 25%, Min \$80, Max \$125 | | \$90 copay | coins after ded | | \$80 copay |
| Mail Order RX | | | | | | | | | | |
| Tier 1 | 15%, Min \$50, Max \$125 | | 15%, Min \$50, Max \$125 | | 15%, Min \$50, Max \$125 | | \$50 Copay | coins after ded | | \$50 Copay |
| Tier 2 | 25%, Min \$125, Max \$200 | | 25%, Min \$125, Max \$200 | | 25%, Min \$125, Max \$200 | | \$125 copay | coins after ded | | \$125 copay |
| Tier 3 | 25%, Min \$200, Max \$313 | | 25%, Min \$200, Max \$313 | | 25%, Min \$200, Max \$313 | | \$225 copay | coins after ded | | \$200 copay |

Rx OOP Max

All Plans Prescription Plan Out of Pocket Maximum are combined with Medical Out of Pocket Maximums

Note: New Hires or mid-year enrollments will have pro-rated HRA Credits. All other plan design will remain the same.

Active Employee Monthly Premiums

| | Gold | Silver | Bronze | ANTHEM HMO | UHC HMO | UHC HDHP | Kaiser HMO |
|-------------------|----------|----------|----------|------------|----------|----------|------------|
| Employee Only | \$188.56 | \$125.19 | \$77.69 | \$148.53 | \$177.91 | \$63.36 | \$169.54 |
| Employee/Spouse | \$464.72 | \$331.65 | \$231.90 | \$380.66 | \$442.36 | \$201.80 | \$430.64 |
| Employee/Children | \$343.04 | \$235.32 | \$154.57 | \$274.99 | \$324.94 | \$130.20 | \$311.96 |
| Family | \$619.20 | \$441.78 | \$308.78 | \$507.12 | \$589.39 | \$268.64 | \$573.06 |

Tobacco Surcharge is \$80 per month in all plans





Enrollment Checklist

- ❑ **Verify** that all desired dependents are listed on the Confirmation Page and have a valid Social Security Number (SSN) or other Taxpayer Identification Number (TIN)*;
- ❑ **Verify** your coverage tier (you only, you + spouse, you + child(ren) or you + family);
- ❑ **Confirm** that the Plan Option shown on the Confirmation Page is correct; and Confirm that you answered the Tobacco Surcharge question appropriately.

You may go online multiple times; however, the last option confirmed at the close of OE will be your option for 2024 unless you experience a Qualifying Event (QE) that allows you to make a change

Newly added dependents, generally, will be placed in a pending status until:

- 1) The required documentation is submitted within 45 days of your election proving they are eligible for coverage, or
- 2) The deadline to provide the documentation has passed, whichever occurs first.

**NOTE: The requirement to provide an SSN/TIN is a separate process from Dependent Verification. Dependents whose coverage is terminated due to providing an invalid SSN or no SSN are not eligible for coverage even if they passed the Dependent Verification process as they have failed to provide a valid SSN to SHBP.*



Having a Baby?

If you are having a baby, you **MUST** contact SHBP Member Services at 800-610-1863 to add your newborn child and submit the Social Security Number (SSN) or other Taxpayer Identification Number (TIN) within 90 days of the birth in order for the baby to be covered as a dependent by SHBP.

ANTHEM + UNITED HEALTHCARE

Earn Wellness Credits to use on Healthcare Expenses - Easy as 1—2—3!

1

Take a Well-Being Assessment (WBA)

- GO to **BeWellSHBP.com**
- CLICK “Real Age Test (RAT)” in the “Get Started” menu. Returning users, CLICK “Start Assessment” to log in to your account. New users CLICK “Sign Up” to create an account.
- COMPLETE your assessment (it takes about 20 minutes). It must be completed before any other credit can be applied.



WBA = 120 well-being incentive credits - Must be completed first!

2

Get a Biometric Screening

- Download a Physician Screening Form at **BeWellSHBP.com**
- Visit your personal physician and take him/her your form to complete or visit a SHBP-sponsored biometric screening event March - Sept. or at a Quest Diagnostics Patient Service Center
- Height and weight measurements, waist measurement and blood pressure, blood work to measure cholesterol, glucose and triglycerides.
- Deadline to submit (mail, fax or upload) a Physician Screening Form is November 30.



WBA + Biometric Screening = 120 well-being incentive credits

3

Take Action

- **Well Being Coaching** - Telephonic engagement. Earn 40 points per call per month, up to 6 times a year. Maximum of 240 points
- **Online Challenges** - Sharecare app or online platform. Track certain monthly challenges (7,000 steps, Mindfulness, Healthy Diet) Earn 40 points per challenge up to 6 times a year. Maximum of 240 points
- **Preventive Screening Exams** - Colonoscopy, mammogram, pap smear, prostate screening. Earn 60 points for each exam up to 2 times a year. Keep WBA+ combo of the above = 240 well being incentive credits



WBA + combo of the above = 240 well-being incentive credits

Kaiser – Activities are completed through Kasier. A \$500 gift card is rewarded instead of wellness credits. 855-512-5997 or my.kp.org/shbp

UHC – Complete all 3 well-being activities and earn an additional \$250 reward card.

Wellbeing Incentive Credits

Earned well-being incentive points are not automatically sent to Anthem or UnitedHealthcare. They remain in the Sharecare Redemption Center until you and your covered spouse each choose to redeem them. Go to [BeWellSHBP.com](https://www.beWellSHBP.com) and make a selection on how each of you choose to redeem your individually earned points through the Sharecare Redemption Center. You and your covered spouse do not have to redeem the well-being incentive points you each earned for the same reward.

Must Choose:

- **\$150 Visa Reward Card** to use anywhere Visa is accepted (when redeeming all 480 well-being incentive points earned) or;
- **480 well-being incentive credits** (to apply toward eligible medical and pharmacy expenses). The well-being incentive points you earn can be redeemed for well-being incentive credits in increments of 120.

Employee and covered Spouse can earn/receive Wellbeing Incentive Credits - double the credits

QUESTIONS? 888-616-6411

Enrolling in your State Health Benefits Plan

**Before enrolling, you must reset your ADP Password.
Remember to write down your User ID and Password.**

RETURNING EMPLOYEES

Log into the SHBP site mySHBPga.adp.com with your User ID and Password.

If You Forgot Your User ID:

1. Click on Forgot User ID
2. Identify yourself as on your profile set up
 - First name
 - Last name
 - Email or mobile phone used with your record
3. Select **"NEXT"**
4. Your User ID will be displayed on the screen

If You Forgot Your Password or to Reset Your Password:

1. Click on Forgot Your Password
2. Identify yourself as on your profile set up
 - First Name Last Name
 - Email or mobile phone used with your record
3. Select **"NEXT"**
**A security code will be sent to the device you have selected.
You have 15 minutes to input the code.**
6. Reset password
7. Confirmation of password change
8. Log in using your new password
9. Update any necessary contact information



NEW EMPLOYEES

The first time you access the site, you will be required to create a User Name and Password. Use this log-in information any time you visit the site for quick and easy access.

Go to the SHBP site: myshbpga.adp.com

1. Click "Register Here"
2. Enter the SHBP Registration Code: **SHBP-GA**
3. Follow the steps to create your User Name and Password.
4. Set up your password hints and security questions/responses
5. Provide your e-mail address where you will receive important benefits information.
6. Enter your Activation Code from your registration email or mobile phone number.
7. Review and Submit to complete the Registration
8. Use your newly created User Name and Password to log in
9. Proceed with Open Enrollment selections

QUESTIONS? NEED HELP?

If you have questions about:

- Enrolling in health benefits
- Declaring a Qualifying Event
- Reviewing current health plan election
- Reviewing Covered Dependents

VISIT THE ONLINE SHBP ENROLLMENT PORTAL

mySHBPga.adp.com - 24 hours a day/7 days a week

OR BY PHONE: Member Services (800) 610-1863

Regular Hours: Mon – Fri, 8:30AM – 5PM, Sat 8AM- 5PM - EST

During Open Enrollment: Mon – Fri, 8:30AM – 7:30PM, Sat 8AM - 5PM - EST

If you need help with:

- Resetting your SHBP Enrollment Portal Password
- Dependent Verification
- COBRA

CALL SHBP MEMBER SERVICES BY PHONE

(800) 610-1863

Regular hours: Mon – Fri, 8:30AM – 5PM, Sat 8AM- 5PM - EST

During Open enrollment: Mon – Fri, 8:30AM – 7:30PM, Sat 8AM - 5PM - EST

(Listen to the prompts, and then choose your option)

If you have questions about:

- Decision Guides
- Plan Documents & Summary Plan Descriptions
- Rates & Member Information

CONTACT STATE HEALTH BENEFIT PLAN

Online: shbp.georgia.gov

ENROLLMENT AND ADMINISTRATION PROVIDED BY:
800-523-7135

